



Administrative Offices

5520 Lacy Road
Fitchburg, WI 53711-5318
Phone: (608) 270-4200
Fax: (608) 270-4212
www.fitchburgwi.gov

COVID-19 City Services

In response to the current situation surrounding the COVID-19 epidemic, the City has taken several measures to keep citizens and staff safe. This list will be continually updated, so please check back frequently.

● **Mayor's Declaration of Emergency**

Read Mayor Aaron Richardson's Declaration of Emergency issued on Monday, March 16th here: <http://www.fitchburgwi.gov/DocumentCenter/View/20655/Declaration-of-Emergency-Signed>

The Declaration of Emergency was extended on May 12, 2020.

● **UPDATED 1/06/2022** The **Fitchburg Library** is open and the library is following Public Health Madison Dane County masking guidelines. The Fitchburg Library is a fine free library.

The Fitchburg Library is now offering expanded curbside pickup of library materials. Learn more here: <http://fitchburgwi.gov/DocumentCenter/View/20815/Curbside-Pickup-Information>

Thank you for your continued patience. Visit the library's website for more information at www.fitchburgwi.gov/822/Library

● **UPDATED 1/06/2022** The **Fitchburg Senior Center** is open. Please call 270-4290 to talk with staff, schedule an appointment, or learn more about programming and meal services.

The Senior Center is happy to accept donations of food and essential to distribute to older adults in need: toilet paper, laundry soap, body wash, paper towels etc. We will also accept monetary donations. Please call 270-4290 for more details.

● **UPDATED 1/06/2022** The **Fitchburg Fire Department** is open, however, only emergency personnel and authorized municipal personnel are permitted to enter. This restriction is in place to limit the potential of exposure/spread.

● **UPDATED 1/06/2022** The **Fitchburg Parks & Recreation Department** has limited programming, Community Center activities and rentals available. The Community Center doors are open. To reach the Recreation Department, please call 608-270-4285.

● **UPDATED 1/6/2022** **Clerk's Department**

City Hall is open to the public and following masking orders from Public Health Madison Dane County. If you need assistance with pet licensing or other services offered by the Clerk's Department, you may call 270-4200 for information.

● **Building Inspection**

At this time, Building Inspection is available. We are accepting permit applications, however, we ask for your patience as we work through the processes. If you need to speak to staff, please see contact information below. You may email, call, or in some cases text (inspections).

Plan Review Questions – Contact John Crook, call 608-575-4752 or email john.crook@fitchburgwi.gov

Planning and Zoning Questions – Email (preferred contact method) planning@fitchburgwi.gov, or call 608-270-4256

Property Maintenance Questions – Contact Jack Pearson, call 608-270-4242, or email jack.pearson@fitchburgwi.gov

All other general questions may be directed to buildingpermits@fitchburgwi.gov and they will be directed to the appropriate person.

● **Fitchburg Police Department**

The Fitchburg Police Department is deeply rooted in service to the community and they want to reassure you they remain here to serve 24/7. In order to effectively serve our community as this situation evolves, their most important priority is to maintain the health and well-being of all of their personnel.

Modifications to Police Services:

- All non-emergency calls for service will be evaluated for the ability to handle the call via telephone or email

- If officers need to respond to a non-emergency call for service they will be encouraged to handle the call outside or in another manner which promotes a barrier or distance between involved parties
- Citizens can contact us 24/7 via our non-emergency number, (608)270-4300
- Our records department will remain open, however fulfillment of records requests will likely be delayed. Requests should be made via our website: <http://fitchburgwi.gov/382/Records>. If you do not have internet access you can call the records department at: (608)270-4343
- Fingerprinting services have been suspended
- Animal live trap services have been suspended
- Police ride-alongs, department tours and outreach events have been suspended

Along with these modifications to delivery of services, they have emphasized a number of internal measures to promote the health and well-being of personnel.

Maintaining safety and preventing crime in Fitchburg has always been a team effort with the community as the number one partner. We ask members of our community to maintain awareness in their neighborhood and when they are out of their homes. If something seems out of the ordinary, please do not hesitate to contact the Fitchburg Police via the non-emergency dispatch number, (608)-270-4300. They also remind you to take simple crime prevention measures, including locking doors, and keeping your garage door closed.

The primary mission remains to maintain public safety in our community. With the above modifications in mind, they will remain available to respond to the needs of our community. They will continue to work with their partners and monitor guidelines from the CDC and Public Health Madison Dane County.

If you need them, please do not hesitate to call the non-emergency dispatch (608)-270-4300.

If you are in need of emergency services, please call 911. As always, please reserve 911 for emergencies in progress so that public safety dispatchers can remain focused on their important roles especially during this challenging time.

The entire message can be found here: <https://www.fitchburgwi.gov/CivicAlerts.aspx?AID=1534>

•**Municipal Court** Fitchburg Municipal Court is operating.

For any court questions please call 270-4224 or email james.gray@fitchburgwi.gov.

For the latest information on COVID-19, visit the Centers for Disease Control and Prevention website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or the Wisconsin Department of Health Services at <https://www.dhs.wisconsin.gov/covid-19/index.htm>

You may also visit the Fitchburg Access Community Television (FACTv) media channel at <http://factv.fitchburgwi.gov/CarouselWebDisplay/WebDisplay.aspx?ChannelID=3>

More information will be added as it becomes available.