

Unemployment Application FAQ

What website do I go to to apply for unemployment?

1. <https://my.unemployment.wisconsin.gov/>

The screenshot shows a web browser window with the URL my.unemployment.wisconsin.gov/Claimant/Login/TermsAndConditions. The page header features the DWD logo and the text "Wisconsin Unemployment Insurance" and "Department of Workforce Development". The main heading is "Wisconsin Unemployment Insurance Benefit Services". Below this, a bullet point states: "You must accept the Terms and Conditions to use this site; and you will be taken to a Secure Login page." The central content area is titled "Terms and Conditions" and contains a "Warning" section: "Warning: Committing unemployment insurance fraud is illegal. Wisconsin Unemployment Insurance law allows for severe penalties for intentionally providing false information, making false statements, or misrepresenting facts relating to eligibility for unemployment benefits. These penalties may include disqualification from benefits, loss of future benefits, repayment of erroneously paid benefits, monetary penalties, and criminal prosecution. To avoid these penalties, you must provide complete, correct and honest information when filing your unemployment claims." Below the warning, it states: "You may NOT use this site to obtain information on another individual. Criminal penalties and fines will be imposed for unauthorized use." and "If you make a mistake or forget to report a material fact relating to your claim, please contact a claims specialist immediately to correct your record." There is a checkbox labeled "I Accept" and a blue "Continue" button. The footer of the page includes "Unemployment Insurance | Contact us | Legal/Acceptable Use | DWD Home" and the date "6/5/2020 9:37:54 AM". The browser's taskbar at the bottom shows various application icons and the system clock at 9:40.

What information will I need to apply for unemployment

You will need:

- Social Security Number
- Driver's License Number
- Work history from the previous 18 months, including employer's name and address and your start and end dates
- Username and password

Can the librarian fill this out for me? Who can answer my questions about unemployment?

1. No, it is required that the claimant is the ONLY person who fills out their unemployment application.
2. Please direct all questions about unemployment or your claims to the Department of Workforce Development (see below for methods of contact)

- Many questions can be answered via their website FAQs at <https://dwd.wisconsin.gov/uiben/faqs/>
- Use the contact form on the DWD website to email questions at <https://dwd.wisconsin.gov/dwdsendmail/mailtodwd.aspx>
- By phone: (608) 266-3131

