

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #1
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 7, 2021 2:59 PM

Your Information

Street on which you live:

corner of Jacquelyn Drive and Cheryl Drive -- southwest corner

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

None

What do you believe is the main cause of flooding, based on your observations?

Unknown

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install additional stormwater infrastructure (inlets and upsize pipes) to the east on Cheryl

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week.

What is the main cause of flooding in your opinion?

Groundwater

What is the level of concern regarding the impact to your property?

Moderate Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

Yes

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

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Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

Yes

What do you feel should be the City's role in resolving stormwater issues on private property?

We don't know!

Do you have any other comments or thoughts you would like to share?

No

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Survey Response #2
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 7, 2021 8:05 AM

Your Information

Street on which you live:

Cheryl Drive

How long have you lived in the Tower Hill area?

5-15 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

1-2 times every year

What type of issues have you experienced as a result of flooding?

We, have, seen, other, cars, get, stuck, in, the, flood, waters, right, in, front, of, our, house,, but, not, our, own, vehicles.

What do you believe is the main cause of flooding, based on your observations?

Being at the bottom of the hill, the water comes from all directions (south, east, and west) and if the rainfall is heavy enough, it can't drain away quickly enough.

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install additional stormwater infrastructure (inlets and upsized pipes) on Pembroke, Install additional stormwater infrastructure (inlets and upsized pipes) to the east on Cheryl, Improve downstream conveyance away from the intersection, Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Standing water in my yard that persists for more than a week.

What is the main cause of flooding in your opinion?

Topography

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

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Is your sump pump connected to a drainage pipe?

Yes

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

One possible solution could be to divert water uphill from us to flow to streets/storm sewers rather than through the backyards.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

Yes

What do you feel should be the City's role in resolving stormwater issues on private property?

I would like to see the City work together with the residents to solve this issue.

Do you have any other comments or thoughts you would like to share?

To get more specific on how often our sump pump runs, it typically runs every 5-15 minutes, unless we are in an extended dry spell.

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Survey Response #3
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 3, 2021 7:29 PM

Your Information

Street on which you live:

Cheryl Drive

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

None

What do you believe is the main cause of flooding, based on your observations?

Water coming down the hill on Florann and Tower Hill Dr.

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week.

What is the main cause of flooding in your opinion?

What is the level of concern regarding the impact to your property?

Moderate Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

No

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Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

My sump pump runs frequently in the spring and when it does, I discharge it in my back yard. My house is at the south end "top" of the block and I wonder if the water I discharge is draining down hill to the homes below me. My big concerns involving the water are the ice buildup on the streets in winter and the mosquito breeding that happens when the water collects in the street in summer. One wouldn't think mosquitoes would breed in that cold water, but they do!

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

Yes

What do you feel should be the City's role in resolving stormwater issues on private property?

I don't know if the city should be responsible for water on private property, but when it affects the entire neighborhood re: ice in the streets and mosquitoes, I think the city should get involved.

Do you have any other comments or thoughts you would like to share?

Not at this time. Thanks for addressing this problem.

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Survey Response #4
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 3, 2021 6:52 PM

Your Information

Street on which you live:

Cheryl Drive

How long have you lived in the Tower Hill area?

5-15 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

Water, flooding, about, 10-15, into, our, front, yard.

What do you believe is the main cause of flooding, based on your observations?

There are not enough storm sewer inlets on the south side of Cheryl to handle water flow. We understand the pipes under Cheryl do not match up to allow for proper drainage. Volume of water from Richardson and Jacquelyn is too great.

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install, additional, stormwater, infrastructure, and, improve, the, current, piping, on, Cheryl, at, Charleston, (where, there, is, a, problem)., Ensure, water, from, above, Cheryl, drains, to, the, appropriate, sewers.

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week., Standing water in my yard that persists for more than a week., Multiple, areas, on, our, property, are, not, usable, due, to, standing, water.

What is the main cause of flooding in your opinion?

Topography, Groundwater

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

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Is your sump pump connected to a drainage pipe?

Yes

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

No

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

It does not appear we have a viable solution - other than to file a lawsuit against our neighbors, based on today's call. The best solution would be - 1) add a sewer inlet between the impacted homes on Cheryl and Jacquelyn to take the water to the street, and 2) have the City inspector require homeowners to correct landscaping that changes the original flow approved by the City stormwater department.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

Yes

What do you feel should be the City's role in resolving stormwater issues on private property?

See above comments

Do you have any other comments or thoughts you would like to share?

We have worked with so many public works staff over the years on these issues - and have had so many changes in staffing, can never get a consistent response nor traction to resolve these issues. I hope this is different.

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Survey Response #5
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 3, 2021 5:46 PM

Your Information

Street on which you live:

Cheryl Drive

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

Water entering a structure/home

What do you believe is the main cause of flooding, based on your observations?

Too much water coming from the west of the intersection (Pembroke direction)

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install additional stormwater infrastructure (inlets and upsize pipes) on Pembroke, Install additional stormwater infrastructure (inlets and upsize pipes) to the east on Cheryl

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week., Groundwater has entered my basement., Basement cracking or other structural issues due to groundwater entering basement.

What is the main cause of flooding in your opinion?

Climate Change, Topography, Groundwater

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

No

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Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Do you have any other comments or thoughts you would like to share?

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Survey Response #6
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 3, 2021 2:45 PM

Your Information

Street on which you live:

Jacquelyn Dr

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

Water entering a structure/home,

During heavy rains,, we get a small creek running between our home and the home to our north. It comes down along the lot lines between multiple properties along where the backyards meet, in the houses between lower Florann and lower Lyman Ln.,

What do you believe is the main cause of flooding, based on your observations?

Too much water coming from the east of the intersection (Fish Hatchery direction)

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install additional stormwater infrastructure (inlets and upsize pipes) to the east on Cheryl, Install stormwater infrastructure along Lyman Lane and Florann Dr.

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week., Groundwater has entered my basement., Basement cracking or other structural issues due to groundwater entering basement., Flood waters (after a rain or snow melt) have entered the FIRST FLOOR of my home or primary structure (does not include basement).,

Overland flow of stormwater in our backyard, between our home and the adjacent home along Florann Dr., We have had recent landscaping done years ago and redone about 2 years ago to minimize., Several years ago, overland flow entered basement window wells.

What is the main cause of flooding in your opinion?

Topography,

Urban development upstream in the watershed with increased impervious surface and insufficient mitigation by City.

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

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Yes

In which seasons does your sump pump run?

Spring, Summer, Fall

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

No

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Please address the increased runoff from impervious surfaces in our watershed upstream from us, before it enters our neighborhood and especially our section of Tower Hill. Also please install stormwater infrastructure along Florann Drive and Lyman Lane, which we had heard was planned for 2024. At times it has seemed that stormwater is being routed to McKee Farms Park and ponds and the impact on our properties in this area of Tower Hill neighborhood has been neglected. While there have been drainage issues on our property for decades (we purchased in July 1990), they have gotten worse in the past 15 years, after a period of relative quiet after we spent money on regrading our property and adding floor tile drains, etc. There has also been street flooding at the end of Florann Dr. and Lyman Lane. Based on what I've seen, our area of the neighborhood has a greater need than that around Charleston Dr.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

The City of Fitchburg's role must include a focus on the watersheds in the City boundaries such that it properly plans and manages the watersheds for built surfaces and open areas to allow sufficient pervious surface, stream corridors that can handle increased flows, and stormwater ponds to minimize flooding potential. The City should be incorporating current and projected stormwater volumes from climate change into its planning. Action and inaction by the City have a direct effect on flooding issues on private property, including ours.

Do you have any other comments or thoughts you would like to share?

We're seeing more stream and flooding events statewide and regionwide. Please calculate this in when planning new construction and roads and when prioritizing infrastructure repairs such as those in existing neighborhoods such as ours. It is important that the City step up and acknowledge its role in proper land and water management.

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Survey Response #7
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 3, 2021 1:11 PM

Your Information

Street on which you live:

Charleston Drive

How long have you lived in the Tower Hill area?

5-15 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

Sump,pump,running,a,lot,more,now.

What do you believe is the main cause of flooding, based on your observations?

Unknown

What do you believe will solve the flooding issues at this intersection, based on your observations?

System(s),to,better,the,issue,for,all,streets,being,addressed.

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Standing water in my yard that persists for more than a week., Groundwater has entered my basement., Basement cracking or other structural issues due to groundwater entering basement.

What is the main cause of flooding in your opinion?

Groundwater

What is the level of concern regarding the impact to your property?

Moderate Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall

For the season the sump pump runs most, on average how often does it run?

Weekly

Is your sump pump connected to a drainage pipe?

Yes

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Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

The city needs a system that will equally accommodate Fitchburg residents to help with this issue. Each resident is trying to come up with a way to eliminate water from the home however currently it isn't ideal. Too much standing water.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

The city and property owners need to work together to determine a fix.

Do you have any other comments or thoughts you would like to share?

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Survey Response #8
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 2, 2021 6:33 PM

Your Information

Street on which you live:

Rosellen Ave

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

Water entering a structure/home, Standing, water, in, yard, after, hard, rains.

What do you believe is the main cause of flooding, based on your observations?

I don't know where the water is coming from, but I have to believe that the flooding is related to a combination of factors, including climate change and so much new development (more asphalt and hard surfaces..... no place for the water to go)

What do you believe will solve the flooding issues at this intersection, based on your observations?

This, is, a, question, for, professionals, , not, home, owners.

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week., Groundwater has entered my basement., Basement cracking or other structural issues due to groundwater entering basement.

What is the main cause of flooding in your opinion?

Climate Change, Topography, Groundwater

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

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No

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Having a better way to get the water from sump pump away from the house. Right now it dumps into the back yard which is not ideal. And obviously, trying to find out what is causing the problem in the first place. We need to know why this is happening.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Finding out the WHY this is happening (what is causing the increase in flooding we've seen recently), and providing education to home owners as to what can be done. If possible, it would be nice if something could be done as a neighborhood, rather than each homeowner trying to figure out what to do. Each home seems to have their own way of dealing with the excess water. Would be better if there was a comprehensive plan put together. Also - encourage things like rain gardens to help deal with water issues.

Do you have any other comments or thoughts you would like to share?

Regarding the sump pump questions above after living here for more than 20 years, I never had a sump pump, nor did I ever have water come up through the basement prior to the fall of 2019. But all the rain and lack of drainage in the neighborhood caused water issues, so I had a sump pump installed and it ran constantly through the fall of 2019, throughout the winter of 2019-2020 and spring of 2020. Last year's drought ended my sump pump running. Since then, it only runs very occasionally. However, if we have a lot of wet weather, I know that will change. Finally -- Thanks for doing this!

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Survey Response #9
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 2, 2021 5:38 PM

Your Information

Street on which you live:

Jacquelyn Dr

How long have you lived in the Tower Hill area?

5-15 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

1-2 times every year

What type of issues have you experienced as a result of flooding?

Coincident,with,flooding,at,the,intersection,,we've,had,extensive,ponding,along,the,rear,lot,line, and,in,drainage,swales,leading,from,rear,lot,to,Jacquelyn,,as,well,as,seepage,into,our,basemen t.

What do you believe is the main cause of flooding, based on your observations?

I suspect it is primarily due to downhill flow off of the elevated terrain to the west and south of the intersection.

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week., Groundwater has entered my basement., Basement cracking or other structural issues due to groundwater entering basement., Frequent,cycling,of,the,ump,pump.,,This,can,last,from,several,weeks,to,more,than,a,month.,,C ycling,can,be,frequent,-,every,15,minutes,for,days.

What is the main cause of flooding in your opinion?

Topography, Groundwater

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Daily

Is your sump pump connected to a drainage pipe?

Yes

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

1) Diverting the flow that is incoming from other properties, 2) improving draining from the rear to the front of the property, and 3) connecting sump pump discharge to existing storm sewer structures.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Incentivize and support property owners to intercept and minimize discharge of storm water from their lots on to adjacent lots. Enable easy connections of sump discharge into storm sewer structures. Advise residents on methods to modify landscapes to direct stormwater from their lots into existing storm sewers. Enhance or install additional storm sewer capacity where it is justified.

Do you have any other comments or thoughts you would like to share?

Regarding frequency of sump pump operation, in the seasons when it is running the most, it is much more frequent than daily. As I noted, it is more like every 15 minutes. When storm sewer improvements were made along our section of Jacquelyn Drive, we had the opportunity to connect our sump discharge to the storm sewer. We weren't able to do that at the time - the sump and its discharge are at the rear of the house and there were landscape issues we couldn't resolve in time. We'd like to find a way to do this but aren't sure how to proceed.

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Survey Response #10
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 1, 2021 8:08 PM

Your Information

Street on which you live:

Charleston Dr.

How long have you lived in the Tower Hill area?

0-5 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

None

What do you believe is the main cause of flooding, based on your observations?

Low area flat area the struggles to drain after heavy rain when the water table is high.

What do you believe will solve the flooding issues at this intersection, based on your observations?

Improve downstream conveyance away from the intersection

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week.

What is the main cause of flooding in your opinion?

Groundwater,

Heavy rains., Specifically,, when, there, has, been, enough, heavy, rain, to, saturate, the, ground, in, Mc Kee, farms, park,, and, then, we, get, more, heavy, rain, (i.e., in, 2018/2019)

What is the level of concern regarding the impact to your property?

Minor Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

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Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Better drainage from the area of the park between the path and my yard (on Charleston Dr.). This area regularly becomes swampy during heavy rains. On rare occasion, when there has been abnormally heavy rainfall, the water in the park gets high enough to temporarily flood 100-200 sq ft of my yard.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Providing adequate drainage from public areas (i.e. parks and streets).

Do you have any other comments or thoughts you would like to share?

Please do not go crazy with anything. The city in Illinois where my brother lives had a similar issue a couple years ago. They dug up his entire back yard, tore out a lot of water-aborbing trees, and whoever designed their attempt at drainage apparently did not realize that water flows from higher elevation to lower elevation. In the end, the turned a minor flooding problem into a giant mud pit.

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Survey Response #11
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 1, 2021 3:18 PM

Your Information

Street on which you live:

Cheryl Drive

How long have you lived in the Tower Hill area?

0-5 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

Water entering a vehicle,

Main concern is flooding on Cheryl Dr between Rosellen and Jacquelyn

What do you believe is the main cause of flooding, based on your observations?

Unknown

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install additional stormwater infrastructure (inlets and upsize pipes) to the east on Cheryl,

Improve downstream conveyance away from the intersection,

Also need infrastructure improvements on Cheryl Dr down to Jacquelyn

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week., Standing water in my yard that persists for more than a week., Neighbors property has standing water for several weeks after a heavy rain.

What is the main cause of flooding in your opinion?

Climate Change, Topography,

We are at the bottom of the hill where all backyards drain to., Nothing catches or redirects the water farther up the hill.

What is the level of concern regarding the impact to your property?

Moderate Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

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Daily

Is your sump pump connected to a drainage pipe?

Yes

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Install storm drains on key properties to redirect storm water. Expand infrastructure to accommodate the higher volumes.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

Yes

What do you feel should be the City's role in resolving stormwater issues on private property?

The city should fund projects to upgrade stormwater infrastructure wherever bottlenecks are occurring.

Do you have any other comments or thoughts you would like to share?

Our sump pump runs every 5 minutes for several weeks after a very heavy rain due to high ground water. Also, we paid several thousand dollars to regrade our backyard lawn toward Rosellen to reduce the volume of standing water after city engineers offered no other solutions.

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #12
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: June 1, 2021 2:33 PM

Your Information

Street on which you live:

Cheryl Drive

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

We,have,a,very,high,water,table,in,our,yard,that,causes,our,sewer,pump,to,operate,almost,continuously,after,periods,of,high,and,long,rain.

What do you believe is the main cause of flooding, based on your observations?

What do you believe will solve the flooding issues at this intersection, based on your observations?

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week.

What is the main cause of flooding in your opinion?

Groundwater

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

Yes

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

I believe that draining the surface water from the north of my property to the east just south of 2827 Charleston Dr property could help. I do not understand water table levels or their source. Some years ago my sump failed and water seeped up through cracks in the floor of my basement, not just around the outer perimeter, but in some areas at the center of the basement floor. The sump reservoir did not overflow, but was about 2 inches from the top. My conclusion was that the water table was an inch or so above my basement floor level.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Do you have any other comments or thoughts you would like to share?

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #13
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 31, 2021 9:50 PM

Your Information

Street on which you live:

Charleston Dr

How long have you lived in the Tower Hill area?

5-15 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

1-2 times every year

What type of issues have you experienced as a result of flooding?

Water entering a structure/home

What do you believe is the main cause of flooding, based on your observations?

Unknown

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Standing water in my yard that persists for more than a week., Groundwater has entered my basement., Basement cracking or other structural issues due to groundwater entering basement.

What is the main cause of flooding in your opinion?

Topography, Groundwater

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

Yes

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Better grading away from my foundation. Perhaps rainwater spouts routed out to the front street.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Making recommendations to solve the issues. Completing front yard rework. Applying for funding and offering as grants for back yard work.

Do you have any other comments or thoughts you would like to share?

For the better part of two years, our sump pump ran constantly. During heavy rains, it would run multiple times per minute. During drier periods, it would continue to run, although much less frequent. Fortunately, the sump is dry now. I have a primary and secondary sump pump, with battery backup. I have a tertiary sitting by if necessary. I also have a generator that could be plugged in to if we lost power. We learned the hard way by a flooded basement to be prepared. If at any time during the last two years we had lost power, we would have been able to react. However, I'd prefer the source of the issues are addressed.

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #14
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 31, 2021 2:25 PM

Your Information

Street on which you live:

Jacquelyn Dr

How long have you lived in the Tower Hill area?

5-15 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

None

What do you believe is the main cause of flooding, based on your observations?

Unknown

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

I do not experience flooding on my property.

What is the main cause of flooding in your opinion?

What is the level of concern regarding the impact to your property?

Minor Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall

For the season the sump pump runs most, on average how often does it run?

Monthly

Is your sump pump connected to a drainage pipe?

No

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Better grading around the house.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Do you have any other comments or thoughts you would like to share?

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #15
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 28, 2021 9:44 AM

Your Information

Street on which you live:

Richardson Street

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

None

What do you believe is the main cause of flooding, based on your observations?

I have not observed flooding at Cheryl & Charleston

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

I do not experience flooding on my property.

What is the main cause of flooding in your opinion?

Do,not,have,flooding,on,my,property

What is the level of concern regarding the impact to your property?

Not Concerned at All

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Seldom

Is your sump pump connected to a drainage pipe?

No

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

No

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

We don't have a stormwater problem in our yard. PLEASE don't try to fix something that is not broke.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Depends on the property and what the problem is. We do not have an issue at our property.

Do you have any other comments or thoughts you would like to share?

You did not give ALL options for answers to these questions. Example to the question how often does your sump pump run, My answer would be whenever we get a heavy rain. otherwise it does not run.

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #16
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 27, 2021 5:16 PM

Your Information

Street on which you live:

Richardson Street

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Once every few years

What type of issues have you experienced as a result of flooding?

Rainwater, pools, in, a, couple, places, in, our, front, yard.,, Our, sump, pump, sometimes, runs, continously, during, storms.

What do you believe is the main cause of flooding, based on your observations?

Too much impervious road surface at a local geographic minimum. From the Cheryl/Charleston intersection, it's uphill to the north, west, and south.

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install additional stormwater infrastructure (inlets and upsize pipes) on Pembroke, Install additional stormwater infrastructure (inlets and upsize pipes) to the east on Cheryl, Improve downstream conveyance away from the intersection, Perhaps, additional, stormwater, infrastructure, on, Richardson, and/or, Charleston, as, well.

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week.

What is the main cause of flooding in your opinion?

Topography

What is the level of concern regarding the impact to your property?

Minor Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall

For the season the sump pump runs most, on average how often does it run?

Monthly

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Is your sump pump connected to a drainage pipe?

Yes

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

No

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

It's not a big enough problem for us to worry about. We've converted enough of our backyard to tall-ish perennial native plants that stormwater is no longer a problem for us there. In our front yard, water pools temporarily after heavy rains, but not long enough to be a real concern.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

For minor problems, education about landscaping (e.g., rain gardens) that will absorb more rainwater than our "standard" hard clay. For major problems occurring in many contiguous yards, the city should provide some form of drainage system.

Do you have any other comments or thoughts you would like to share?

If you do install a drainage system, I don't want it to destroy the extensive garden in my back yard, which thus far has mitigated the issue on my property.

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #17
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 27, 2021 1:06 PM

Your Information

Street on which you live:

Jacquelyn Dr

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

What do you believe is the main cause of flooding, based on your observations?

Water backing up from the ponds into the intersection

What do you believe will solve the flooding issues at this intersection, based on your observations?

Improve downstream conveyance away from the intersection

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Standing water in my yard that persists for more than a week.

What is the main cause of flooding in your opinion?

Inadequate,planning,and,infrastructure,for,area,developments.

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

Yes

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Re-working of the "drainage ditch" that divides the backyards in the neighborhood, coupled with much improved outflow to and from the drainage ponds in McKee Farms Park.

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

If the city approved the area development plans, the city should at least help find the best solutions to the resulting water problems, if not help fix them directly. Also, a public/private coordinated effort is likely the best way to identify and implement the most effective, permanent, and affordable solutions for the entire community.

Do you have any other comments or thoughts you would like to share?

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #18
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 27, 2021 9:35 AM

Your Information

Street on which you live:

Rosellen Ave

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

Water entering a structure/home, standing,water,at,back,of,yard

What do you believe is the main cause of flooding, based on your observations?

water coming downhill and expanded development uphill/across Lacy road

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Water in my yard that recedes within one week., Groundwater has entered my basement.

What is the main cause of flooding in your opinion?

additional,development,uphill,from,our,home

What is the level of concern regarding the impact to your property?

Moderate Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall, Winter

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

Yes

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

reducing water runoff into our yard and diverting it away from our property

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

managing/mitigating runoff from developments and streets

Do you have any other comments or thoughts you would like to share?

IN the 20 years we have lived on Rosellen Avenue, we have experienced an increase in standing water in our backyard as well as increased running of our sump pump throughout all seasons.

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #19
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted By: Anonymous user
Submitted Time: May 26, 2021 10:42 PM

Your Information

Street on which you live:

Richardson Street

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Once every few years

What type of issues have you experienced as a result of flooding?

None

What do you believe is the main cause of flooding, based on your observations?

Unknown

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

I do not experience flooding on my property.

What is the main cause of flooding in your opinion?

What is the level of concern regarding the impact to your property?

Not Concerned at All

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall

For the season the sump pump runs most, on average how often does it run?

Seldom

Is your sump pump connected to a drainage pipe?

Yes

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

No

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

It depends. The city has not been consistent in making sure that storm water is routed per city plans. Individual property owners have modified swales and created other diversions that reroute storm water inappropriately. Generally, a property owner should be responsible for issues on his/her property, unless those issues have been caused by poor design by the city, failure to enforce compliance during construction, or violation of storm water plans by other property owners.

Do you have any other comments or thoughts you would like to share?

The issues down on Cheryl generally don't affect me.

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #20
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 26, 2021 4:37 PM

Your Information

Street on which you live:

Charleston Dr

How long have you lived in the Tower Hill area?

15+ Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

3-5+ times every year

What type of issues have you experienced as a result of flooding?

Water entering a structure/home,

Replaced, drain, tile, in, home, and, had, water, coming, though, window, well., Sump, pump, runs, non, stop,, areas, in, yard, that, are, wet, for, extended, periods, of, time,, several, neighbors, have, constructed, drainage, pipes, directly, from, sump, pumps, to, roadway, to, deal, with, this

What do you believe is the main cause of flooding, based on your observations?

Too much water coming from the west of the intersection (Pembroke direction)

What do you believe will solve the flooding issues at this intersection, based on your observations?

Install additional stormwater infrastructure (inlets and upsize pipes) on Pembroke, Improve downstream conveyance away from the intersection,

Flooding/ponding, at, the, end, of, my, driveway, because, this, is, a, low, point, that, doesn't, slope, toward, storm, sewers,, This, causes, damage, to, asphalt,

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

Standing water in my yard that persists for more than a week., Basement cracking or other structural issues due to groundwater entering basement.

What is the main cause of flooding in your opinion?

Climate Change

What is the level of concern regarding the impact to your property?

Major Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Summer, Fall

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

For the season the sump pump runs most, on average how often does it run?

Monthly

Is your sump pump connected to a drainage pipe?

No

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

The sump pump of each of my neighbors flows towards my house. The house to my right where my sump pump regraded their yard to put basement windows in which makes made to water issue worse. Their sump pump drains directly toward my sump pump. The water issue in the street is due to inadequate slope towards storm sewer

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Do you have any other comments or thoughts you would like to share?

I've lived here over for over 20 years and this is a problem that has gotten worse over the years with more intense rain events. Glad you're looking into this since have considered moving to higher ground because of this issue but would prefer to stay

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Survey Response #21
Cheryl Drive Stormwater and Backyard Drainage Survey
Submitted Time: May 26, 2021 3:25 PM

Your Information

Street on which you live:

lyman

How long have you lived in the Tower Hill area?

0-5 Years

STREET FLOODING

How often have you observed street flooding at the intersection of Cheryl Drive and Charleston Drive?

Unknown

What type of issues have you experienced as a result of flooding?

side,yard,issues,and,sewer,pump

What do you believe is the main cause of flooding, based on your observations?

low water table

What do you believe will solve the flooding issues at this intersection, based on your observations?

Unknown

BACKYARD STORMWATER ISSUES

Please describe what type of flooding you see on your property:

sewer,pump,runs,several,times,per,hour

What is the main cause of flooding in your opinion?

Groundwater

What is the level of concern regarding the impact to your property?

Minor Concern

Do you have a sump pump?

Yes

In which seasons does your sump pump run?

Spring, Fall

For the season the sump pump runs most, on average how often does it run?

Daily

Is your sump pump connected to a drainage pipe?

No

The Cheryl Drive Stormwater and Backyard Drainage Survey was open for resident input from May 25 to June 11, 2021. Personal information has been removed to keep these responses anonymous.

Would you be interested in connecting your sump pump to a centralized drainage system, if feasible?

Yes

Based on your observations of the problem, what do you feel is the best solution for the stormwater problems in your yard?

Are you familiar with the City's current policy regarding who is responsible for resolving issues on private property?

No

What do you feel should be the City's role in resolving stormwater issues on private property?

Do you have any other comments or thoughts you would like to share?